



Parent Survey Results - Autumn 2019

Dear Parents/Carers

Many thanks to those who took the time to respond to our questionnaire and provide the school with valuable feedback. We received 52 completed questionnaires and have summarised the responses in the table below.

STATEMENT	RESULTS
My child is happy at this school	100% strongly agree/agree that their child is happy in school.
My child feels safe at this school	100% strongly agree/agree that their child feels safe in school
The school makes sure its pupils are well behaved	96% strongly agree/agree
My child has been bullied and the school dealt with the bullying quickly and effectively	Of the 6 parents who felt their child had been bullied, 3 parents were happy that school had dealt with the problem quickly and effectively
School response: Children in all year groups are taught that any form of bullying is unacceptable and are encouraged to speak to an adult if they have any concerns. Weekly PSHE lessons allow children to explore aspects of respect, tolerance and friendships. The school operates an 'open door' policy for parents and the school's Inclusion Officer, Mrs Kilpatrick, is available at the gate each morning. If any parent feels a matter is not satisfactorily resolved, please come and speak to us.	
The school makes me aware of what my child will learn during the year	87% strongly agree/agree
School response: Our school website contains detailed information on curriculum coverage in each year group and subject area. Many parents who attended the Parents' Information sessions in September, have told us that they now feel better informed of what their child will learn throughout the year and better equipped to support learning at home. www.firthmoor.darlington.sch.uk A paper copy of year group overviews (produced 5 times a year) will now be sent home as well as being published on the school website	
When I have raised concerns with the school, they have been dealt with properly	Of the 9 parents that raised concerns, 6 parents were happy in the way the school had dealt with them
The school has high aspirations for my child	98% strongly agree/agree
My child does well at this school	100% strongly agree/agree
The school lets me know how my child is doing and communicates effectively about my child's progress	81% of parents strongly agree/agree
School response: As a result of the questionnaire, we have introduced 'Pupil Progress' sheets which were sent home for autumn term. Thank you to the numerous parents who have provided positive feedback. We will report on progress again in the spring term as well as providing an opportunity for an individual appointment with your child's class teacher.	
There is a good range of subjects available to my child at this school	100% strongly agree/agree
My child can take part in clubs and activities at this school	93% strongly agree/agree

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School response:

We pledge that every child in school from Reception to Year 6 will be offered a place for at least one club in each school year. All clubs are offered free of charge and are managed by school staff. Breakfast Club is available for all pupils with a wide selection of food and drink. We aim to provide a variety of after-school clubs including sport/fitness, arts and crafts, reading and maths, following suggestions by pupils. Over 228 children have attended an after-school club so far this year.

The school supports my child's wider personal development	96% strongly agree/agree			
The school is well led and managed	98% strongly agree/agree			
I would recommend this school to another parent	Yes	98%	No	1 parent would not recommend

Additional feedback/comments from parents**What are we doing well?**

- "Taking time to realise every child is at a different level of learning and helping them when needed."
- "My child comes out really happy and learns a lot from school."
- "Approachable staff and teachers."
- "Firthmoor Primary School's strengths are that the children are the main priority and they are very passionate on the children achieving their best."
- "I am very happy with my child's development. He has come on in leaps and bounds since starting. I am very proud."
- "Range of activities/clubs available to children."
- "The staff are brilliant. If I have any sort of problem regarding my children they will sort it out as soon as possible. Great school."

What could we do better?

- "School dinner menu is something that needs improvement."
School response: School meals are provided by an external provider. We meet termly to discuss pupil suggestions for improvements to the menu.
- "More communication regarding progress each term."
- "More communication about areas my child needs to improve on."
School response: We will now send home Pupil Progress sheets at the end of the autumn and spring terms and a final end of year report
- "After-school activities."
School response: Every child in each class is offered a full term place at an after-school club on Thursdays
- "Maybe a little letter to say what the class have been doing that week or month."
School response: Year group reviews are now sent home 5 x annually – next one due at the end of February
- "Would you consider a cycling proficiency course for boys and girls cycling into school? The wearing of cycle helmets."
School response: All children in Y5 are invited to attend a cycling proficiency course in the summer term. Helmets must be worn which encourages continued use when cycling out of school.
- "Is there a reason we don't participate in World Book Day and other days like this?"
School response: Children participate in World Book Day activities and free vouchers are sent to every home. We do not dress up for this occasion but children have other opportunities throughout the year including Children in Need, Red Nose and Christmas jumper days.

Many thanks again to all our parents for your continued support to provide the best provision for your children

A Dixon

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